

The word "DIVERSITY" is written in a stacked, multi-colored font. The letters are: D (red), I (orange), V (yellow), E (green), R (cyan), S (blue), I (purple), T (pink), Y (magenta). The logo is enclosed in a dark blue square frame.

**DIV  
ERS  
ITY**

**CHANGING  
YOUR  
PERSPECTIVE**

**7TH ANNUAL EDUCATION SUMMIT**

**OCTOBER 29, 2018**

**PRESENTED BY IAHS-BC CHAPTER  
IN PARTNERSHIP WITH INTEGRATED PROTECTION SERVICES**

**CORDULA & GUENTER PAETZOLD HEC AUDITORIUM  
JIM PATTISON PAVILION VANCOUVER GENERAL HOSPITAL  
VANCOUVER, BC**



**INTEGRATED  
PROTECTION SERVICES**  
SAFE • SECURE • ACCESSIBLE • HEALTHCARE







@iahss\_bc\_chapter #iahssbc #iahssbcchapter

## Welcome to the 7<sup>th</sup> Annual IAHSS-BC IPS Education Summit.

This year's theme of **Diversity: Changing Your Perspective** was chosen to celebrate diversity, unpack old perspectives in an honest and non-judgmental environment, walk in other people's shoes, open ourselves to new ways of thinking and leading high performing and inclusive programs.

Our speakers will provide you with takeaways and practical advice about how to be your best selves in your professional and personal interactions.

### Morning Program

8:30 am	Registration and Continental Breakfast	
9:15 am		Welcome from <b>Dave Brown, CPP, CHPA</b> Executive Director   Integrated Protection Services 
9:30 am		Diversity and Privilege: "Location, Location, Location" Presented by: <b>Chad Walters, MSW, RSW</b> Social Worker   Surrey Memorial Hospital
9:45 am		Speaker to be announced
10:00 am		Reconciliation <b>Gerald Bent</b> Correctional Program Officer & Methadone Positive Space Champion   Correctional Service of Canada
10:15am		Tech Demo presented by our Platinum <sup>+</sup> Sponsor
10:30 am	Break	
10:45am		Speaker to be announced
11:00 am		<u>KEYNOTE</u> Fair and Impartial Professional Conduct Presented by: <b>Cst. Fred Oldendorf</b> Operations Training Officer, Education & Training Unit Vancouver Police Department
12:00 pm	Lunch Break	

Afternoon Program

1:00 pm		People with Lived and Living Experience Presented by: <b>Erica Thomson</b> Peer Coordinator, Harm Reduction Program   Fraser Health
1:30 pm		People with Stories Presented by: <b>Jonathan Jeet</b> Customer Service Ambassador, RCH   Paladin Security Group
1:45 pm		Providing Diversity Competent Services to Immigrants and Refugees Presented by: <b>Mustafa Ahmed</b> Leader, Diversity Services   Fraser Health
2:00 pm	Break – Last chance for silent auctions bids. <i>Auction closes at 2:15.</i>	
2:15 pm		Managing Millenials Presented by: <b>Robin Chae, CHPA</b> BC Healthcare Operations Manager   Paladin Security Group
2:30 pm		<u>KEYNOTE</u> Security K9's in Healthcare Presented by: <b>Nelson Price, CHPA</b> Director, Safety & Security   Providence Alaska Medical center
3:45 pm	General Closing Remarks   Awards Presentation   Door Prizes	
4:00 pm		<u><b>Exclusively for IAHSS Members</b></u> IAHSS BC Chapter AGM Presented by: <b>IAHSS BC Chapter Executive</b>
4:30 pm	Closing Remarks and Members only Door Prize Draws	

To show appreciation to our BC Chapter members and summit attendees, our resident photographer, Manny Estacio of Paladin Security, will be offering professional head shot photos, at no charge to you. These are first come, first served as spots are limited to 20. Please see one of the IAHSS-BC executive members for more info. *Don't forget to follow Manny on Instagram: @manny\_estacio.*

The IAHSS BC Chapter is holding a silent auction! This will directly fund professional development and education opportunities for our chapter members; in the form of scholarships, conference tickets and associate memberships for up and coming security professionals. Items to bid on include Capilano Suspension Bridge Day Passes, Keg Gift Certificate, Fire Safety Equipment and Box Tickets to a Vancouver Canucks hockey game.

***Auction ends at 2:15 pm!***



### **Cst. Fred Oldendorf**

Operations Training Officer, Education & Training Unit  
Vancouver Police Department



**VANCOUVER POLICE DEPARTMENT**  
*Beyond the Call*

**Fred Oldendorf**, originally from Prince Rupert, worked in the fishing industry during high school and college before moving to the Lower Mainland in 1984. He received his Bachelor of Theology degree (1984-88) then went on to work as a minister in a local church for 12 years. Other career paths have led him to be a licensed automotive mechanic, a bus driver, and highway and logging truck driver.

Fred was an Auxiliary RCMP officer for 11 years prior to joining the Vancouver Police Department in 2000.

As a Police Officer, his duties included:

- Member of Public Safety Unit (riot squad) for 16 years; involved in three riots.
- Developed two courses that are mandatory training for patrol officers.
- Education & Training Unit for past 12 years as 'Operations Training Officer'.
  - o Responsibilities include two driving courses, training video production, legal updates, and managing the Electronic Parade Training Portal within the department.
- Police Command Vehicle driver trainer; Police Driving committee member; Pistol and use of Force Instructor.

Fred has also received four commendations in his time with the VPD.

*"I am passionate in providing training to front line patrol officer's to ensure they receive the best information/training to perform their duties professionally and effectively."*



### **Nelson Price, CHPA**

Director, Safety & Security  
Providence Alaska Medical Center



**Nelson Price** is the Director of Safety and Security and the originator of the Security K9 program for one of the largest nonprofit healthcare systems in the US. He has over 20 years of safety, security, and law enforcement experience. He is a retired Anchorage Police Officer, an Air Force veteran, and has a Masters in Healthcare Administration.



### **Chad Walters, MSW RSW**

Social Worker – Medical Behavioural Cohort  
Surrey Memorial Hospital



Since graduating with his undergrad and Masters degrees in Social Work from University of British Columbia in 2016, **Chad** has been working at Surrey Memorial Hospital across various inpatient and outpatient settings, including Critical Care, General Medicine and Mental Health. At present, he works in a medical behavioural unit for older adults who are living with various forms of Dementia, primarily working toward safe discharge planning and adult guardianship.

As an advocate, Chad has taken on several missions to help advance the rights and wellness of the LGBTQ2I community. This includes participation on a national level over the last 10 years with Canadian Blood Services to advance the Men who had Sex with Men (MSM) Policy. As his research project in grad school, Chad explored the experiences of gay-identified refugees making inland refugee claims, leading him to serve two years on the board of the Foundation of Hope, an LGBT Refugee-supporting foundation. This work has resulted in more national policy work, speaking about related challenges on Parliament Hill. Presently, he sits on a Gender-Inclusion Advisory Committee within the Fraser Health Authority, with the aim to make the authority more well-versed in the experiences and needs of Trans\* and gender-variant patients.

It is Chad's belief that he should never refuse an opportunity to share his experience and knowledge as it is a true honour to be invited to do so. This belief has brought him into classrooms, mentoring practicum students, speaking at conferences, and various radio shows and media outlets.



### **Gerald Bent**

Correctional Programs Officer (CPO)  
Correctional Service of Canada (CSC)-  
Metro Vancouver West Community Corrections

In the spirit of reconciliation, **Gerald** would like to acknowledge that this conference is taking place on the unceded lands of the Musqueam, Squamish and Tsleil-Waututh First Nations. Gerald is a Status Indian and a member of the Lytton Indian Band, which is located in the ;

Prior to commencing his role with the CSC, Gerald worked for the Vancouver School Board as an elementary school teacher. Throughout his time at the VSB, Gerald worked closely with the Aboriginal staff on creating lesson plans that would enlighten staff and students about the history of First Nations people.

*continued...*

Over the past ten years, Gerald has had the privilege of working in correctional programming for CSC. For five years, while at a federal institution, Gerald worked as an Aboriginal Correctional Programs Officer (ACPO). Gerald states, "Working with Aboriginal offenders is a rewarding and honourable path. Many of us view our role at the CSC as a calling to assist in the healing, teaching and leadership of our people." Gerald now works at a Community Parole Office assisting offenders who are on conditional release to the community.

Gerald has recently started graduate school at the University of Northern BC. He will be researching and writing about the Nlakapamux Restorative Justice & Education program.

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### **Erica Thomson**

Peer Coordinator, Harm Reduction Program  
Fraser Health



"I worked at a centre for street-involved women run by women, like me, with lived experience. It wasn't about 'fixing' someone. We were there to find out what they needed that moment: something to eat, getting away from an abuser or writing a letter to kids they hadn't spoken to in 10 years.

I came here because I wanted to do advocacy on a higher level. We're working on long-term strategies; meanwhile I can't stop thinking about people we're losing. Four people will die today. We need to change, fast. We're talking social reform; changing values, beliefs and social norms.

A person's worth isn't based on the substances they put in their body, and it doesn't help when we push them away. Society has a discourse of disposal for the most marginalized, but we need to hold space for everybody.

I'm competitive in the sports arena. I do triathlons and ultra-swimming events. My beautiful 12-year-old daughter keeps me on my toes. Parenting can be terrifying. I try to impart knowledge. I'm not sure she always likes it, but I want to provide her with the best understanding of the world that I can."



### Jonathan Jeet

Client Service Ambassador, Royal Columbian Hospital  
Paladin Security Services



**Jonathan Jeet** has worked in the private security sector for four years specializing in client services in the ER of Royal Columbian Hospital.

He is heavily involved in his church and has had a focus in changing social culture in his local community. Jonathan has a heart for helping people find emotional healing and is passionate about coaching young emerging leaders.

Currently, Jonathan is completing his undergraduate degree in Leadership at Trinity Western University.

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### Mustafa Ahmed

Leader, Diversity Services  
Fraser Health



**Mustafa Ahmed** is the Leader for Diversity Services at Fraser Health. His primary role is to increase capacity within Fraser Health staff, teams, and the organization to respond to diversity and health equity-related issues in healthcare in order to decrease inequities within the system.

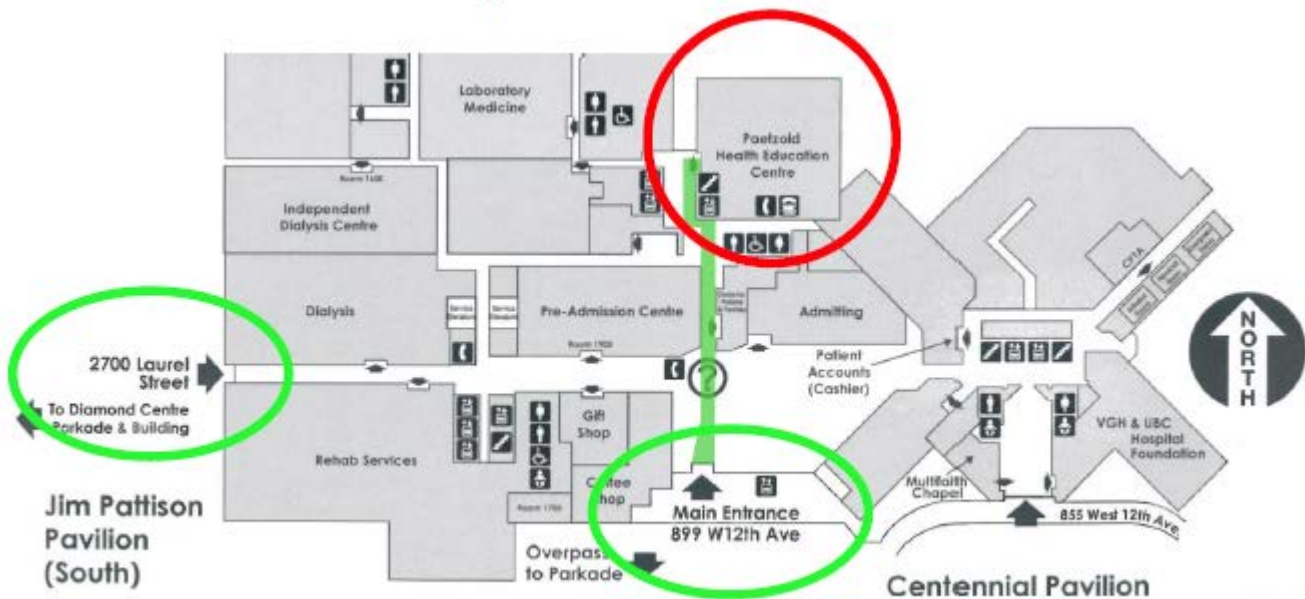
He was born in Somalia but grew up in Dadaab Refugee Camps, Kenya - the world's largest refugee camp. He moved to Canada in 2007 as a UBC privately sponsored refugee student graduating in 2012 with a BA Cognitive Systems, and is currently pursuing a graduate degree on public policy and administration at UVIC.

Prior to joining Fraser Health in 2016, he worked with immigrants and refugee serving organisations in Surrey, North Delta and Langley areas. In his spare time, he sits on a number of advisory boards supporting organisations provide programming and services for vulnerable populations. He loves watching football, the real one! And supports Manchester United play football club!

## EVENT LOCATION

### Cordula & Guënter Paetzold HEC Auditorium

Jim Pattison Pavilion, Vancouver General Hospital  
899 West 12<sup>th</sup>, Avenue, Vancouver, BC V5Z 1M9



### Parking:

Pay parking is available in the parkade directly across from the VGH Main Entrance.  
Rates are -\$3.00/half hour

### Driving Directions:

[How to get here](#) — link to Google maps

PREFERRED HOTEL | Holiday Inn West Broadway



711 West Broadway Ave, Vancouver, BC  
Reservations: 604-707-1939 or [info@hivancouver.com](mailto:info@hivancouver.com)  
Please quote "Fraser Health - Integrated Protection Services" for Deluxe Room rate of \$149.00 per night plus taxes. (\$159/night double occupancy)  
Negotiated rate available until **Thursday, October 4<sup>th</sup>**.  
After this date, the rate will be honoured on an availability basis.







# 7th Annual Education Summit

Presented by IAHSS-BC Chapter  
in partnership with IPS

October 29<sup>th</sup>, 2018

Cordula & Guënter Paetzold HEC Auditorium  
Vancouver General Hospital  
Vancouver, BC

Name
Designation   CHPA <input type="checkbox"/> CPP <input type="checkbox"/> PSP <input type="checkbox"/> PCI <input type="checkbox"/> Other _____
Organization
Address
City, Province, Postal Code
Phone
Email
Dietary Restrictions (Allergies)

**REGISTRATION** (\*Registration includes light breakfast, lunch and refreshments)

## Registration Fee: \$125.00

IAHSS MEMBER Number: \_\_\_\_\_

*Please provide your IAHSS Membership number if applicable.*

### REGISTRATION & PAYMENT OPTIONS

#### Online

*To pay by credit card, please register via Eventbrite\**

<https://2018ipsiahssbceducationsummit.eventbrite.ca>

Eventbrite accepts both MasterCard and Visa  
\* processing fees apply

#### Fax or Email

*Register via fax or email and forward cheque payment.  
Attendance will be confirmed via email upon receipt of payment.*

**Fax: 604-930-5418 OR Email: [jennifer.albert@fraserhealth.ca](mailto:jennifer.albert@fraserhealth.ca)**

**Send cheque payable to IAHSS BC to:**

Attn: Jennifer Albert  
c/o Fraser Health, Integrated Protection Services  
400 – 13450 102<sup>nd</sup> Ave, Surrey, BC V3T 0H1

*Cancellations with full refund, less any credit card handling fees, will be accepted up to 5 business days prior to the event in writing only to Event Contact: [jennifer.albert@fraserhealth.ca](mailto:jennifer.albert@fraserhealth.ca)*